Chauffeur (Program) - 1000-100142

Date: August 24, 2012

### 13. BASIC FUNCTION OF POSITION:

Safely and efficiently operate a motor vehicle to transport Embassy personnel from the Political/Economic, Public Affairs and other offices, in and around Wellington, and other locations throughout New Zealand. Act as a back up to the Ambassador's Chauffeur and for all VIP visits. May be required to work variable hours including overtime and weekend work.

# 14. MAJOR DUTIES & RESPONSIBILTIES:

#### A. General Chauffeur Duties:

- Responsible for driving Embassy personnel from Political/Economic, Public Affairs
  Offices and other offices, within Wellington, the outer suburbs and other areas within
  the country if required.
- Requirement to work outside the normal hours, on holidays, and weekends as necessary. May be required to work overtime in support of Embassy personnel.
- Ensures that security guidelines are followed in route selection and that the vehicle protective security features are always in proper order.
- Has responsibility for grooming of Embassy vehicles, to include washing interior and exterior and cleaning interior or vehicles as required.
- Responsible for the upkeep of the 6 Embassy Government-owned vehicles and ensures there maintenance and road-worthiness. This includes servicing, registration, insurance, and grooming and other overall upkeep.
- Assists GSO with maintaining Embassy's Motor Vehicle Safety Program and regularly updating ILMS program with expense and usage data.
- If the Embassy vehicle is down due to unforeseen reasons, driver will make all arrangements for a back up vehicle to be used.
- Assist as required with official visits of VIPs and CODELs
- Provides 36 hours notice to the supervisor if unavailable to drive for an official event, and ensures back-up coverage is in place.
- Assist members of the Pol/Econ, Public Affairs and other sections with issues and concerns dealing with the safety and security of personnel, during transportation.
- Assisting with pickup and delivery of priority mail, between the Embassy, the Chief of Mission (COM) Residences and other government and non-governmental organizations and individuals.
- Gives reasonable notice of intended leave, ensuring that back-up coverage can be arranged during the absence.
- Responsible for the accountability, usage, and replenishment of the gasoline for the detachment vehicle.
- Performs other related duties as assigned.

### B. Back up to the Ambassador's Chauffeur

- Provides back up to the Ambassador's Chauffeur, during periods of absence.
- In the absence of a security detail, responsible for the security of the COM while he is

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traveling outside the embassy.

- Advises and liaises with the Ambassador's Office Manager (OM) and Protocol Assistant on all logistical matters relating to the Ambassador's external meetings and functions.
- Advises and liaises with Executive Office on the COM's external meeting schedule and drive times between destinations.

# 15. QUALIFICATIONS REQUIRED FOR EFFECTIVE PERFORMANCE:

- **a.** Education: Completion of secondary school is required.
- **b.** Prior Work Experience: One to two years chauffeur driving experience is required.
- **c. Post Entry Training:** Defensive driving training (to evade potential terrorist action); Armored Vehicle Driver Training (AVDT); Cyber Security Awareness Course (PS800); and Ethics for New Locally Employed Staff (PA453).
- **d.** Language Proficiency: Level 3 English (Good working knowledge) ability both oral and written is required.
- **e. Job Knowledge:** Ensures routine maintenance and road-worthiness of all Embassy vehicles. This includes servicing, registration, insurance, etc. Ensures that security guidelines are followed in route selection and that the vehicle protective security features are always in proper order.
- **f. Skills and Abilities:** A valid, current and clean New Zealand driver license is mandatory. Must be able to exercise tact, discretion/confidentiality and diplomacy. Basic word processing skills and the ability to work basic Excel spreadsheets are required. Must be able to manage multiple calendars in Microsoft Outlook and advanced map reading skills are required.

### 16. POSITION ELEMENTS

- **a. Supervision Received:** This position falls under the Executive Office and is directly supervised by the Ambassador's Office Manager (OM). Incumbent works closely with the OM or his/her designee, and Protocol Assistant in arranging schedules. Supervision is general on routine matters, closer for unusual or "one-off" assignments.
- b. Supervision Exercised: None
- **c. Available Guidelines:** Vehicle operator/maintenance manuals; supervisor's instructions, and established local procedures, customs, and regulations. Foreign Affairs Manual (FAM) and Handbook (FAH). Precedent actions are also used as guides.
- **c.** Exercise of Judgment: Judgment is used in determining and choosing safe, secure routes for transporting the Ambassador and/or VIP's, evaluating any potential threats or safety hazards. Advise Protocol Assistant with planning of in-country travel involving

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driving of government owned vehicle for the Ambassador (Driving distances, routes etc). The Incumbent makes recommendations on the servicing, grooming, and registration, warrant of fitness and insurance of vehicles.

- d. Authority to Make Commitments: None.
- **e.** Nature, Level and Purpose of Contacts: Daily contact with Embassy staff and public officials' (diplomatic, business, civic and tribal leaders) staff.
- g. Time Expected to Reach Full Performance Level: Six (6) months.